



Out-of-hours medicines

If you run out of medicine outside of your GP practice's normal opening hours and need some urgently, there are a few ways to get an emergency supply quickly, even if you're away from home.

If you have a prescription

If you already have a prescription and urgently need the medicine, try the following steps:

If your local pharmacy is closed, you should be able to get your medicine from any pharmacy as long as they have your medication in stock.

If you'd like to speak to someone first, call NHS 111 free of charge by dialling 111 on your mobile or landline. The person you speak to will be able to look up an out-of-hours pharmacy or another NHS service in your area.

You can also use the NHS walk-in centre service search to find your nearest walk-in centre. These can sometimes dispense medicines after a consultation.

For very urgent cases- Call the out-of-hours service (recorded on the surgeries answering machine). This is the service that runs outside the usual opening hours and on public holidays, **and shouldn't be used routinely.**

If it's a real emergency and you've tried all of the above unsuccessfully, use the service search to find your nearest accident and emergency (A&E) unit.

If you don't have a prescription

If you run out of prescription medicine and don't have a prescription with you, you should be able to get an emergency supply from a pharmacy without a prescription.

It's a good idea to take an old prescription or the medicine's packaging with you, if you have it.

BILLESDON TELEPHONE NUMBER 0116 259 206

DISPENSARY ENQUIRIES 11.30-1PM DAILY